

## **HIGH COURT OF MADHYA PRADESH: JABALPUR**

### **//NOTICE INVITING E-TENDER//**

Tenders are invited by the High Court of Madhya Pradesh from experienced and reputed firms / organizations / Original equipments manufacturer (OEM) for the **"Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh."** The pre-bid meeting of the tender is scheduled on **12<sup>th</sup> February, 2026 at 11:30 A.M.** The last date of online tender submission is **16<sup>th</sup> March, 2026 before 06:00 P.M. (mandatory).** The sealed tenders complete in all respect addressed to **"Registrar General, High Court of Madhya Pradesh, Jabalpur"** must be submitted before **05:00 P.M. on 17<sup>th</sup> March, 2026 (mandatory).** The technical bids of the tender shall be opened online on **18<sup>th</sup> March, 2026 at 11:30 A.M.** The detailed tender document is available in the official website of the High Court of Madhya Pradesh [www.mphc.gov.in](http://www.mphc.gov.in) and Government e-procurement portal [www.mptenders.gov.in](http://www.mptenders.gov.in).

**Sd/-**

**REGISTRAR GENERAL**

# **HIGH COURT OF MADHYA PRADESH: JABALPUR**

**// NOTICE INVITING E-TENDER //**

**Ref.No.Reg(IT)(SA)/2026/164**

**Dated:31/01/2026**



**Bid Document for**  
**Purchase of Antivirus Licenses for the High Court of**  
**Madhya Pradesh and District & Tehsil Courts in the**  
**State of Madhya Pradesh**

**Note: - This document contains total 28 pages including cover. No change and modification in the document by the bidder is permissible.**

# **HIGH COURT OF MADHYA PRADESH: JABALPUR**

## **// NOTICE INVITING E-TENDER //**

**Ref.No.Reg(IT)(SA)/2026/164**

**Dated:31/01/2026**

### **“INVITATION OF THE BID”**

The Registrar General, on behalf of High Court of Madhya Pradesh, Jabalpur invites E-tenders for the **“Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh”** as per the details at **Chapter-4** from original equipment manufacturers (OEM) or their authorized dealers or bidders or Service providers.

Estimated Project Cost (In Rs.)	Online EMD (In Rs.)	Online Cost of Tender Document (In Rs.)	Date and Time of Pre-Bid Meeting	Last Date / Time of online tender Submission (mandatory)	Last Date/ Time of tender submission in hardcopy (mandatory)	Date and Time of Opening of Technical Bid (online/ hardcopy)	Time for Completion of the entire work / project
Rs.3.50 Crore	Rs.7.50 Lakh	Rs. 10,000/-	12 <sup>th</sup> February, 2026 at 11:30 A.M. in the Committee Hall No. 03 at High Court of Madhya Pradesh, Jabalpur	16 <sup>th</sup> March, 2026 before 06:00 P.M.	17 <sup>th</sup> March, 2026 before 05:00 P.M.	18 <sup>th</sup> March, 2026 at 11:30 A.M.	60 days

- Tender documents may be viewed or purchased online by interested and eligible bidders from the website [www.mptenders.gov.in](http://www.mptenders.gov.in) after paying Tender fee of Rs.10,000/- and Processing Fee, as applicable. The tender document is also available in website <http://www.mphc.gov.in> for reference.*

- *Bidders can submit its tender online at [www.mptenders.gov.in](http://www.mptenders.gov.in) on or before the key dates given above. The physical copy of the technical bid also be submitted at the address below latest by 17<sup>th</sup> March, 2026 at 05:00 P.M.*
- *All further notifications/amendments, if any shall be posted on [www.mptenders.gov.in](http://www.mptenders.gov.in) and [www.mphc.gov.in](http://www.mphc.gov.in) only. No separate communication shall be made with individual Bidders.*
- **The financial bids are to be submitted only online and no hard copy to be submitted along with the bid.**

All other terms and conditions for submission of tender are contained in this document. If the date of submitting/opening of the Bid is declared as holiday then the bids shall be submitted / opened on next working day.

***The Registrar General, High Court of Madhya Pradesh, Jabalpur (M.P.) reserves the right to accept or reject any or all bids without assigning any reason thereof.***

**Address for communication:-**

**Registrar General,  
High Court of Madhya Pradesh  
Jabalpur (M.P.)  
Email: [regithcjbpptd@mp.gov.in](mailto:regithcjbpptd@mp.gov.in)  
Landline: 0761-2623358**

## **TERMS AND CONDITIONS FOR E-TENDERING**

- I.** For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website [www.mptenders.gov.in](http://www.mptenders.gov.in). Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.
- II.** Tender documents can be purchased *only online* on payment of tender fees and downloaded from website [www.mptenders.gov.in](http://www.mptenders.gov.in) by making online payment for the tender document fee.
- III.** Service and gateway charges shall be borne by the bidders.
- IV.** Since the bidders are required to sign their bids online using class-III Digital Signature Certificate, they are advised to obtain the same at the earliest.
- V.** For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website [www.mptenders.gov.in](http://www.mptenders.gov.in). Please note that it may take upto 07 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.
- VI.** If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
- VII.** Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.
- VIII.** Bidder must positively complete online e-tendering procedure at [www.mptenders.gov.in](http://www.mptenders.gov.in).
- IX.** Department shall not be responsible in any way for delay /difficulties /inaccessibility of the downloading facility from the website for any reason whatever.
- X.** **For any type of clarification bidders can / visit [www.mptenders.gov.in](http://www.mptenders.gov.in). For any technical related queries please call at 24x07 Help Desk Number 0120-4001 002; 0120-4200 462; 0120-**

**4001 005; 0120-6277 787; Technical - support-eproc@nic.in. Support timings: Monday to Saturday from 10:00 AM to 07:00 PM.**

- XI.** Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.
- XII.** The bidder who so ever is submitting the tender by his /her Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.
- XIII.** ***In case of any technical issue at the time of filing of bid document the High Court of Madhya Pradesh will not be responsible for any non-submission / late submission of bid documents.***
- XIV.** ***The firms registered under NSIC and MSME (The bidder to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.***

## **BIDDING PROCEDURE**

The prescribed tender document consisting of (i) Technical Bid along with earnest money deposit (EMD) of **Rs. 7,50,000/-** and tender fees of **Rs. 10,000/-** (ii) Financial Bid, sealed in a single envelope, superscribing "**Bid for Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh**" addressed to the "**Registrar General, High Court of M.P., Jabalpur**" **must be submitted before due date and time.**

The proposal should be submitted along with **online application fee of Rs.10,000/- (Rupees Ten Thousand Only)** and Earnest Money Deposit (EMD) of **Rs. 7,50,000/- (Rupees Seven Lakh Fifty Thousand Only)** in the form of **only online mode** through e-procurement tender portal **www.mptenders.gov.in** in favour of "Registrar General, High Court of Madhya Pradesh, Jabalpur" valid for the period of 06 months. The Bid submitted without EMD and/or the application fee shall be summarily rejected.

### **Authorized signature of the Tenderer with seal**

#### **Note :**

1. Offers received through Fax/Telex/email and incomplete will be rejected.
2. The Registrar General, High Court of M.P., Jabalpur reserved the right to accept or reject any or all bids in part or full, at its absolute discretion without assigning any reason, whatsoever or any notice.

## CHAPTER-1

### Instructions to Bidders

1. The tender document will form an integral part of the Contract to Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh.
2. The tender document is to be directly downloaded from the website [www.mphc.gov.in](http://www.mphc.gov.in) and Government tender portal [www.tenders.gov.in](http://www.tenders.gov.in). No editing, addition/deletion of the matter is permitted, If such action is observed at any stage, such Tenders are liable for outright rejection.
3. Only enclosed formats as provided in original should be used. **All sheets need to be submitted after affixing seal of the Company and signature of the authorized signatory.** Additional sheets, duly authenticated, may be attached to elucidated specifications or clarify the specific issues.
4. The prescribed Tender document consisting of (i) Technical Bid along with EMD and tender tees (ii) Financial Bid, sealed in a single envelope superscribing **Bid for Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh**.
5. Tender document should be signed and stamped by the bidder on each page accepting the terms and conditions of the tender.
6. Tenderer has to submit earnest money deposit (EMD) of **Rs. 7,50,000/- (Rupees Seven Lakh Fifty Thousand Only)** in the form of **only online mode** and online tender fees of Rs. **10,000/- (Rupees Ten Thousand Only)** in favour of **Registrar General, High Court of M.P., Jabalpur**.
7. The Registrar General, High Court of M.P. reserves right to forfeit the EMD amount on non-acceptance/non-compliance of offer in full or part or if it is found that Tenderer has misrepresented in any way.
8. The Antivirus Licenses can be supplied by the manufacturer directly or through their authorized dealer /authorized channel partners /distributors /service providers. However, **Letter of authorization (MAF) from the manufacturer /parent company for this tender is to be enclosed**

**along with the bid.**

9. The bidder shall quote the prices of Antivirus Licenses including all taxes, levies or other transportation charges. No price revision /alternative will be allowed after the receipt of the Bid.
10. All prices and other information in this regard having a bearing on the price shall be written both in figures and words in the prescribed offer form.
11. Any conditions /terms given in the bid by bidders shall not be binding on the High Court of M.P., Jabalpur. All the terms and conditions for the supply, delivery, payment, warranty, penalty, etc. will be as given herein and no change in any term or condition by the bidders will be acceptable.
12. Canvassing in any form will be viewed seriously and if any Tenderer is found to be resorting to such practice, the Tender of such firm will be rejected.
13. All columns of this bid should be filled. Any additional information should be enclosed separately and referred to in the relevant column of the bid form. All relevant product literature may be enclosed with the bid along with media, if any.
14. Alterations, if any, in the tender document should be attested properly duly signed by the authorized signatory after affixing seal by the bidder, failing which the tender may be rejected.

## **CHAPTER-2**

### **CONDITIONS OF CONTRACT**

1. Tenderer should have minimum 03 years of experience in the supply of Antivirus software or similar software or similar IT Security Solutions like Firewall, DDos Solutions etc.
2. Average Annual Financial turnover of the bidder during the last 03 years, ending **31<sup>st</sup> March 2025 i.e. 2022-2023, 2023-2024 & 2024-2025 of the bidder should be at least Rs. 05 Crore.**
3. To assist the examination, evaluation and comparison of bids Registrar General, may at its discretion ask the bidder for clarification of its bid including price. Any of the bidders may be called for negotiations at the discretion of the Registrar General.
4. Tenderers should enclose copies of valid registration of **GST, PAN No., and Latest GST Return** and other details as mentioned in the **Chapter-4**.
5. In case of any discrepancy between the unit price and the total price, the unit price shall prevail and total price shall be corrected unless it is lower than the sum total of unit prices. If there is any variation between the amount written in figures and words, then the amount whichever is lower shall be taken into consideration.
6. **Delivery & Installation Period:** Maximum **60 days** from the date of purchase order. In case of delay, penalty at the rate of **0.5%** per day of the ordered value shall be charged (maximum penalty up to **05%** of the order value can be deducted). If the delay is more than fifteen days the order shall stand cancelled.
7. **The contract will be initially for a period of 02 years which may further be extended for period of one year on the same rates, terms & conditions of the tender document, subject to satisfactory performance of the bidder.**
8. The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized /

Scheduled Bank in India equivalent to **05%** of the Contract Value valid for a period of **26 months within 30 days** from the date of issue of Purchase Order /Letter of Acceptance.

9. Successful Tenderer will have to adhere to the delivery schedule strictly.
10. The Registrar General, High Court of M.P., Jabalpur reserves the right to cancel the purchase order and forfeit the EMD, if purchase order is not executed within the stipulated time and to place the order with the next successive bidder.
11. **Payment term: 100%** on successful and satisfactory supply after verification of the antivirus licenses.
12. The supplier's request for payment shall be made in writing accompanied by relevant document such as proper invoice and successful delivery reports duly signed by Authorized Officer of the High Court of M.P., Jabalpur.
13. The Registrar General, High Court of M.P., Jabalpur reserve the Right to accept or reject any offers without assigning any reason thereof, and to amend the terms and conditions before award of the contract for the supply of Database.
14. Any disputes arising out of this tender will be under the jurisdiction of Court of Jabalpur only.

### CHAPTER -3

<b>S. No.</b>	<b>Description</b>	<b>Indicate also page number where attached</b>
1.	Name, address & telephone number of the Firm.	
2.	Name, designation, address & telephone number of authorized person.	
3.	Please specify as to whether Tenderer is sole Proprietor /Partnership Firm /Private or Limited Company.	
4.	Name, address & telephone number of Directors /Partners, Fax No., e-mail address.	
5.	Copy of PAN Card issued by Income Tax Department and Copy of previous 03 Financial Year's Income Tax Return i.e. 2022-2023, 2023-2024 and 2024-2025. (Please attach copy)	
6.	Valid Original Equipment Manufacturer (OEM) Certificate /Authorization letter of the products to be supplied (Please attach copy)	
7.	GST Registration No. and Latest GST Return (Please attach copy)	
8.	Experience Certificate /details of last 03 years in the supply of Antivirus software or similar software or similar IT Security Solutions like Firewall, DDos Solutions etc. in Central Government /State Government /Public Sector Undertakings / Autonomous Bodies and reputed private organization. (Please attach copy)	
9.	Details of Earnest Money Deposit of <b>Rs. 7,50,000/- (Rupees Seven Lakh Fifty Thousand Only)</b> and tender fees of <b>Rs. 10,000/- (Rupees Ten Thousand Only)</b> .	
10.	Manufacturer Authorization Form (MAF) / authorization letter to sale the quoted product of this tender.	

**CHAPTER – 4**  
**“SPECIFICATIONS - A”**

S. NO.	Minimum Specification for End Point Security (EDR/XDR) / Antivirus	Technical compliance Yes / No
<b>ENDPOINT AGENT</b>		
1	The solution must have only a single agent to support all capabilities	
2	The installed agent should be light-weight in terms of CPU, Disk and RAM utilization	
3	The solution must be installed and updated without need of reboot	
4	The platform should be updated automatically, without need of manual updates	
5	Solution must run on all currently supported Microsoft operating systems/Servers which are not end of life/support.	
6	Solution must run on common currently supported Linux operating systems (Ubuntu desktop and server editions, RHEL etc.) which are not end of life/support.	
7	Endpoint agent must support virtual desktop infrastructures and virtualized data centers	
8	Endpoint technology must support cloud platform such as Amazon Web Services EC2, Google Cloud Platform and Azure.	
9	Should support container platforms (including Docker, Container, OpenShift, Kubernetes) by capturing container activity and metadata, and solution must provide full visibility into containers and add runtime security	
10	Endpoint telemetry and forensic details must be made available in the console in near real time.	
11	Solution must not be dependent on operating system updates or specific versions to deliver functionality	
12	The solution must either perform no scans on endpoints (automatically or manually) at any time to provide NGAV and EDR capabilities, or must perform only lightweight, resource-efficient scans with minimal endpoint impact	
13	Anti-tampering; endpoint agent must provide mechanisms to prevent users with administrative privileges or adversaries from disabling the agent or removing functionality or components	
14	Endpoint technology must be deployable through common deployment tools	
15	Endpoint agent must support policy controlled software updates from the cloud platform and support N-1, N-2 change controls.	
16	Endpoint agent must be cloud enabled to allow real time alerting and incident response actions to occur when users are roaming or for workloads in the cloud.	
17	Endpoint agent must operate in both user and kernel space; kernel mode	

	for full visibility and to eliminate blind spots	
18	Solution must have the ability to remote installation of agent.	
19	The solution must support automated backup of critical user and system files to ensure data recovery in case of malicious activity, accidental deletion, or system failure.	
20	Solution must have the ability to enable agent installations to be secured via the use of Installation tokens, to prevent rogue agent installations.	
21	<p>Solution must have the ability to assets discovery of below points</p> <ul style="list-style-type: none"> <li>• Host Name</li> <li>• Serial Number</li> <li>• Manufacturer</li> <li>• IP Address</li> <li>• Operating System</li> <li>• MAC Address</li> <li>• Last Seen</li> <li>• Model No.</li> <li>• Open Ports</li> <li>• Device Type</li> <li>• Running application and services</li> </ul>	
22	Solution must have the ability to display managed and unmanaged end point details.	
23	Solution must have the ability to support desktop, laptop, server and mobile (IOS and Android) from day 1.	
24	Solution should provide fine grained Role Based Access Control to enable access for individual business units or functions	
25	Solution must provide audit trail of user activity including management and incident response tasks	
26	Solution must be accessible via a web browser	
27	Solution must have a Search Bar function from the console to provide a quick search feature for specific keywords.	
28	Solution must provide comprehensive, searchable application inventory	
29	Solution must provide comprehensive privileged account monitoring functionality	
30	Solution must provide Failed Logon Attempts functionality	
31	Solution have the capability to control external USB media and fine tune Block policy to allow only 'Read only' access to the USB media including mobile and should have the capability to control external Bluetooth devices	
32	The solution will allow for remediation of any file or process found through the EDR platform.	
<b>PREVENTION CAPABILITIES</b>		
33	Solution must be a Next-Generation Endpoint Protection Platform that uses Machine Learning for pre-execution prevention for both known and unknown malware	
34	Solution must not rely on signatures or hash-lookups for malware	

	prevention	
35	Solution must be able to perform preventative controls while both online and offline.	
36	Solution does not require daily updates or DAT files to keep protection at its highest level. How often does the product need to be updated to ensure protection?	
37	Solution must quarantine malware and provide the ability to restore or whitelist quarantined files from the management console.	
38	Solution must be able to submit quarantine files to sandbox for automatic analysis using both advanced static and dynamic analysis.	
39	Solution must include integrated threat intelligence to provide attribution, detection and prevention against known threat actors for both NGAV and EDR capabilities, using 1 single console.	
40	<p>The solution's integrated threat intelligence module must include detailed information on at least 100 known threat adversary groups. The intelligence database must provide the following attributes for each group:</p> <ul style="list-style-type: none"> <li>• Country or region of origin</li> <li>• Last known activity timeline</li> <li>• Common community identifiers or aliases</li> <li>• Primary target countries or regions</li> <li>• Primary target industries or sectors</li> <li>• Associated Indicators of Compromise (IOCs)</li> <li>• A detailed profile write-up of the threat actor group</li> <li>• A kill-chain or attack lifecycle breakdown aligned with industry frameworks (e.g., MITRE ATT&amp;CK)</li> </ul>	
41	Bidder must have a Cyber Threat Intelligence program	
42	Solution must provide for custom file hash whitelisting and blacklisting	
43	Solution must be able to provide evidence of efficacy in the form of 3rd party tests (AV, MITRE ATT&CK, Gartner, Forrester...)	
44	Solution must be able to provide customizable whitelisting options for files and directories	
45	The solution should have additional prevention mechanisms to contain and restrict the execution, propagation, or functionality of malware in cases where it is not blocked at initial detection.	
46	Solution must provide post-execution behavioral analysis to protect against common Ransomware activities (encrypting files, deleting shadow files etc.)	
47	Solution must provide post-execution behavior based detection and prevention based on Indicator of Attack (IOA) mapped against the MITRE ATT&CK framework	
48	Solution must provide the ability to create custom Indicator of Attack (IOA) profiles based on behavior-based threats.	
49	Solution must provide the ability to convert detections to a prevention, including behavior based detections	
50	Preventions must stop attacks prior to operating system damage occurring. For example, prevent process injection prior to it occurring so	

	that target process is not interrupted or compromised	
51	Solution must offer memory protection (e.g. ASLR, structured exception handling overwrites protection, null page protection, heap spray preallocation, etc.)	
52	Solution must be able to prevent malicious usage of PowerShell and scripted attacks	
53	Solution must be able to perform preventative controls against file-less attacks (while offline)	
54	Solution must provide ability to write custom behavioral detections based on artefacts related to Process creation, file creation, network connections and domain lookups	
55	Solution must detect common credential theft techniques	
56	<p>Solution must provide the following Execution details for each detection in the console where applicable:</p> <ul style="list-style-type: none"> <li>- Detect Time</li> <li>- Hostname</li> <li>- Username</li> <li>- Severity</li> <li>- Objective</li> <li>- Tactic &amp; Technique (MITRE ATT&amp;CK Framework mapping)</li> <li>- Detection Explanation</li> <li>- Triggering Indicators</li> <li>- IOC Global &amp; Local Prevalence</li> <li>- Associated File &amp; File Path</li> <li>- Hash Prevention Action</li> </ul>	
57	Solution must have the feature to automatically redirect admin to Hybrid Analysis, Virus Total or Google with a single click from the console, to retrieve further information on the detected file hash.	
58	Solution must have NGAV Machine Learning detection and prevention capabilities for Windows, MacOS, and Linux platforms.	
59	The solution will protect against existing and zero-day ransomware without requiring signature updates. The solution will remediate and restore files that were encrypted during a ransomware attack.	
60	The solution will immediately prevent or detect on malicious behaviors regardless if the machine is online or offline	
61	The solution has the capability of blocking against the new RDP RCE attacks like BlueKeep on unpatched systems.	
62	The solution will identify and block out-going communication to malicious C&C sites.	
63	The solution will protect the computer from all kinds of malware threats, ranging from worms and Trojans to adware and keystroke loggers. The solution will centrally manage the detection and treatment of malware on the endpoint computers.	
64	Proposed solution must have security against bad threat actor like malware, virus, trojan, ransomware, file less attack, network based attack but not limited to. It should protect from all kind of malicious threat actor.	

65	The endpoint agent must have inbuilt component for Client/Host/endpoint firewall as a part of the same solution	
<b>DETECTION AND RESPONSE</b>		
66	Endpoint agent must continuously capture raw events, even when not associated with alerts and detections	
67	Solution must automatically correlate and present telemetry and metadata (IOC) related to the attack in a timeline. Such as, command line arguments, file writes, DNS requests, IP connections etc.	
68	Solution must support IOC ingestion (via API)	
69	Solution must correlate, where possible, the infection vector and threat attackers intention in relation to the attack chain by correlating to telemetry, process tree and threat intelligence.	
70	Solution must correlate detections to major threat actors (nation state and e-crime) when applicable	
71	The solution must be capable of remotely containing an endpoint using mechanisms independent of the operating system's native firewall. The containment must persist even after a system reboot.	
72	Solution must provide the ability to remotely connect to both Windows and Linux endpoints.	
73	Solution must provide the ability to remotely connect to target systems for the purposes of gathering additional forensic evidence (full memory dumps, registry, files, etc.)	
74	Solution must provide capabilities for pushing files to remote systems, executing files, running scripts, killing processes, adjusting registry keys and other tasks required during incident response	
75	Solution must provide API to integrate with common orchestration and automation tools as well as case management systems.	
76	Solution must transmit EDR telemetry in real time for live querying and results should be comprehensive even when endpoints are offline.	
77	Solution must provide continuous recording of key events for retrospective analysis of all collected events	
78	Solution must provide broad coverage of events while maintaining less than 20MB of data transmitted per endpoint or workload per 24 hours. Please detail the number of event types.	
79	Solution must collect via multiple methods of event collection on the endpoint (api-calls, ETW, kernel filter driver etc.)	
80	Solution must associate user context (local or domain) with relevant events across all Microsoft operating systems	
81	Solution must be able to have retrospective search capabilities.	
82	<p>Solution must provide the following search options by default from the console:</p> <ul style="list-style-type: none"> <li>- Host search</li> <li>- Hash search</li> <li>- User search</li> <li>- Source IP search</li> <li>- Bulk Hash search</li> </ul>	

	<ul style="list-style-type: none"> <li>- Bulk Domain search</li> <li>- Bulk IP Address search</li> <li>- Event search</li> </ul>	
83	Solution must include an Incident Workbench feature to group relevant detections into a single incident.	
84	Solution must be able to prioritize incidents based on criticality.	
85	Investigate Critical-severity endpoint detections	
86	Investigate High-severity endpoint detections	
87	Investigate Medium-severity endpoint detections	
88	Investigate low-severity endpoint detections	
89	Solution must not offload/store any remediation data locally on the endpoint.	
<b>3RD PARTY RECOGNITION &amp; CERTIFICATION</b>		
90	Solution must be positioned as a Leader in the latest Gartner Magic Quadrant for Endpoint Protection Platforms.	
91	<p>Solution must be positioned as a Leader in the latest Forrester Wave for the following categories:</p> <ul style="list-style-type: none"> <li>- Endpoint Security Software as a Service</li> <li>- Endpoint Detection and Response</li> <li>- Threat Intelligence</li> <li>- Managed Detect &amp; Response</li> </ul>	
92	Solution must regularly participate in independent AV tests to prove effectiveness and efficiency, such as AV-Comparatives, SE Labs, etc.	
93	Solution must have received an "AAA" score from SE Labs for the Breach Response Test - Detection Mode and Breach Response Test - Protection Mode.	
94	Solution must be certified against PCI-DSS v3.2	
95	Solution must be certified against SOC2	
96	Solution provider must be a registered member of Anti-Malware Testing Standards Organization (AMTSO)	
<b>VULNERABILITY ASSESSMENT</b>		
97	Solution identifies vulnerabilities tied to assets in the environment without deploying any additional agents.	
98	Solution should provide real-time vulnerability status for all endpoints without requiring scan.	
99	Solution provides information such as Severity, Vulnerable products, Vector, Number of Vulnerable Hosts, and Patch Recommendations for each vulnerability identified.	
100	Solution automatically "closes out" vulnerabilities without requiring user intervention as patches are installed.	
<b>ALERT &amp; NOTIFICATION</b>		
101	The solution must have the ability to send notifications of all events via Text Message, Email, WhatsApp.	
<b>REPORTING AND ANALYTICS</b>		
102	Solution must provide real time reports and dashboards	
103	Forensic report will automatically identify the malicious activity entry point	

	and highlight the potential damage, remediation action and the entire chain of attack.	
104	The solution will enhance third-party anti-malware or security detections by automatically building and visualizing an incident report	
105	The system should allow automatic schedule of reports to identified recipients.	
<b>INTEGRATION</b>		
106	The solution must have the ability to integrate with existing environments and tools (such as firewall, SD-WAN, and WAF).	
107	The solution must have the ability to integrate with other security tools such as XDR, SIEM, and SOAR.	
<b>MAINTENANCE &amp; SUPPORT</b>		
108	Must have 24x7 local and phone support from OEM. Response time within four hours for non-critical And one hour for critical cases.	
109	Must provide 15 days intensive training to the IT team of High Court and district judiciary.	
110	The installation part will be covered by the OEM or SI/bidder.	
<b>PURCHASE/LICENSES</b>		
111	The bidder has to submit the quote for approximately 18815 licenses of the product. Initially the bidder has to demonstrate the capability on 1000 nos. of licenses.	
112	The license should be applicable to any device type, and if a device remains offline for more than 07 days, the license should be automatically revoked and made available for reassignment to other devices.	
113	The license shall be valid for a period of 02 years.	
114	One technical resource from the OEM or SI/bidder shall be deployed at the High Court of Madhya Pradesh, Principal Seat at Jabalpur, to provide daily support to end users and resolve all queries related to the solution.	

**Note:-**

1. The specifications mentioned in tender document are minimum and the bidder may quote the tender for the product equivalent or better of the given technical specifications.
2. The High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
3. The High Court of Madhya Pradesh have right to alter the scope of work as per the requirement.
4. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
5. The Original equipment manufacturer can authorize more than one partner for participation in the bid.

**CHAPTER – 5**  
**Financial Bid (Price Schedule)**

Prices should be quoted in Indian Rupees inclusive of all taxes, freight, etc.

Item Description	Unit Price (In Rs.)	GST Tax (In Rs.)	Any other Tax / Duty (In Rs.)	Total Price (In Rs.)	Approx. No. of licenses	Total Bid Price (All inclusive) (In Rs.)
1	2	3	4	5=2+3+4	6	7=(5x6)
End Point Security (EDR/XDR) (Antivirus) having (02) two years licenses validity & support as per Specification - "A".					18815	
<b>Total Value</b>						

Total Bid Price in Rs. \_\_\_\_\_

In words Rs. \_\_\_\_\_

Signature of Bidder with seal \_\_\_\_\_

Name \_\_\_\_\_

Business address \_\_\_\_\_

Telephone No. & Mobile No. \_\_\_\_\_

Email: \_\_\_\_\_

Place:

Date:

**CHAPTER-6**  
**Contract Form**

This AGREEMENT made on the \_\_\_\_\_ day of \_\_\_\_\_, 2026 between the Registrar General, High Court of M.P., Jabalpur (herein after called the Purchaser) and \_\_\_\_\_ (herein after called the supplier) \_\_\_\_\_ (Address).

WHEREAS the Purchaser is desirous \_\_\_\_\_ (Brief description of goods and services) and has accepted a bid by the supplier for the supply of those goods and services for the sum of \_\_\_\_\_ (Contract price in words and figures, herein after called the Contract Price)

**Now this agreement witnesses as follows:-**

1. In this agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement viz :
  - (a) The bid forms (Technical and financial) and the Price Schedule submitted by the bidder.
  - (b) The entire tender document.
  - (c) The Purchaser's notification of award.
  - (d) Purchase order.
  - (e) Any other relevant document as deemed appropriate.
3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Purchaser hereby covenants to pay the Supplier in consideration of the provisions of the goods and services and the remedying of defects therein, the Contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied / provided by the Supplier are as under.

<b>S. No.</b>	<b>Brief Description of goods and services</b>	<b>Quantity to be supplied</b>	<b>Unit Price</b>	<b>Total Price</b>	<b>Delivery Terms</b>
01					
02					

In witness whereof the parties hereto have caused this Agreement to be executed.

For and on behalf of supplier

**Form: PQ-1**

**BIDDER'S ANNUAL TURNOVER**

\_\_\_\_\_ (Location)  
\_\_\_\_\_ (Date)

From (Name & Address of the Auditor)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

To

The Registrar General,  
High Court of Madhya Pradesh,  
Jabalpur

**Ref.:** \_\_\_\_\_

Dear Sir/Madam,

We hereby certify that the average annual turnover of M/s. \_\_\_\_\_ (name of the bidder) is not less than **Rs. 05 Crore** during three financial years.

<b>S. No.</b>	<b>Firm</b>	<b>Year 2022-2023</b>	<b>Year 2023-2024</b>	<b>Year 2024-2025</b>
		<b>Amount</b>	<b>Amount</b>	<b>Amount</b>
1.				

**Yours Sincerely,**

**(Signature of Authorized Auditor)**

**Name of the Authorized Auditor:**

**Seal:**

**Form: PQ-2**  
**SIMILAR WORK EXPERIENCE**

\_\_\_\_\_(Location)  
\_\_\_\_\_(Date)

From (Name & Address of the Bidder)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

To,  
The Registrar General,  
High Court of Madhya Pradesh,  
Jabalpur

**Sub:** Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh.

**Ref.:** \_\_\_\_\_

1. We hereby declare and confirm that we, \_\_\_\_\_ (Name of the Bidder), having registered office at \_\_\_\_\_ (address) have successfully executed following projects. We are providing the details below: (Note: add rows as required).

Sl. No.	Name of the client organization	Purchase Order (P.O) No. & Date of issue of P.O.	Project Value	Brief Scope of Work	Whether the copies of the purchase orders / contracts from the client as required, is attached?	
					Yes/No	Pg. No. on the Proposal

**Yours Sincerely,**

**(Signature of Authorized Signatory)**

**Name and Designation of the Authorized Signatory:**

**Name and address of the Bidder Company:**

**Seal:**

**Note:-Please clearly indicate the page numbers with documents.**

## Annexure - I

### **DEVIATION STATEMENT FORMAT**

The Bidder is required to provide the details of the deviations of the tender clauses **(in any section of the tender)** in the following format.

<b>Sl. No.</b>	<b>Section No.</b>	<b>Clause No</b>	<b>Clause Description</b>	<b>Non Compliance/ Partial Compliance</b>	<b>Remarks</b>

## Annexure - II

### FORMAT FOR BIDDERS TO SUBMIT PRE-BID QUERY

The Bidder has to submit their queries (**in any section of the tender/technical speculations**) in the following format only.

<b>S. No.</b>	<b>Section No. / Clause No / Specification/ Page No.</b>	<b>Content of RFP Requiring Clarification</b>	<b>Query of the bidder / remarks of the bidder, if any</b>
1.			
2.			
cont..			
n....			

**Note: -**

- Submit the pre-bid query as mentioned in the above format **till 15.02.2026 through e-mail: regithcjbpptd@mp.gov.in**. The pre-bid query received after 15.02.2026 shall not be considered.
- The duly hard copy submission of pre-bid query as per the above format to be submitted along with the soft copy.
- In case any e-mail of the bidder received in the junk/spam mail shall not be considered for reply by the High Court.

**PART – I**  
**BID FORM (1 sheet)**

**Tender No. :**

**Date:**

**To,**

**The Registrar General**  
**High Court of M.P.,**  
**Jabalpur (M.P.)**

**Respected Sir,**

1. Having examined the conditions of contract and specifications in the tender document and annexure, the receipt of which is hereby duly acknowledged, we, undersigned, offer to “Purchase of Antivirus Licenses for the High Court of Madhya Pradesh and District & Tehsil Courts in the State of Madhya Pradesh” for the sum shown in the schedule of prices attached herewith and made part of this Bid.
2. We undertake, if our Bid is accepted, to complete delivery of all the items specified in the contract within the delivery schedule specified in the tender.
3. If our Bid is accepted, we will obtain the unconditional performance guarantees of a Nationalized/Scheduled Bank for a sum **05%** of the purchase / contract value.
4. We agree to abide by this Bid for a period of **180 days** from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Purchase Order of Contract is prepared and a contract is executed accordingly, this Bid together with your written acceptance thereof in your notification of award shall constitute a contract binding on us, subject to terms and conditions mentioned in the tender document.

6. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
7. We understand that you are not bound to accept the lowest or any bid, you may receive and you may reject any bid without assigning reason therefore and you may vary, amend or alter any terms and conditions of the Tender Document at the time of execution of the Contract.

**Dated this ..... day of ..... 2026**

**Name and Signature** .....

**In the capacity of** .....

**Duly authorized to sign the bid  
for and on behalf of** .....

**Witness** .....

**Address** ..... **Signature**

## **C E R T I F I C A T E S**

### **WE CERTIFY THAT:**

1. We will not LEAK / DISCLOSE any information of High Court of Madhya Pradesh to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.
2. The rate of TAXES / DUTIES mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.
3. The material / items and software offered shall be of the best quality strictly in accordance with the specifications and particulars as detailed in the tender.
4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.
5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.
6. We will meet 100% Confidentiality and Integrity of High Court Database and software.

***Authorized Signatory***  
***(Seal of the Company)***